



BOOKING TERMS

Terms & Conditions

PLEASE ENSURE YOU UNDERSTAND OUR TERMS & CONDITIONS

Thank you for choosing to book with The Squirrel, we look forward to welcoming you.

The following terms and conditions apply to your booking. They form the terms of a legally binding contract between us and you.

ARRIVAL

Please check-in after 2.00 hrs on the arrival date and no later than 22.00 hrs (unless agreed by prior arrangement).

CANCELLATION

A reservation forms a legal contract for the total cost of the booking. In the event of a cancellation less than 14 days prior to arrival, a full refund of your deposit will be made. If cancellation is less than 48 hours prior to arrival; (non arrival constitutes cancellation) or there is a curtailment of the stay for any reason, the result will be the charging of the total cost of the stay - less any moneys recouped through re-letting. If you need to cancel please contact us immediately. You may wish to consider cancellation insurance which can be obtained from any good broker.

CONFIRMATION

If you require confirmation of your booking please e-mail info@thesquirrel-hurtmore.co.uk

CHECK-OUT

On your day of departure, please vacate your room by 11.00am at the latest please.

DAMAGES AND BREAKAGES

We are sure that you will take care whilst you stay with us and we acknowledge that accidents sometimes happen. We do however reserve the right to charge for any damage or breakages which we consider was deliberate or recklessly caused. You will be notified by phone and then in writing if requested in writing as soon as is reasonably practicable, if the damage is discovered after your departure. We also reserve the right to charge further sums if we are unable to re-let the room as a consequence of the damage.

DATA PROTECTION

Any data gathered during the course of this booking may be held on a computer or paper records. We never pass on your details to any third party except where legally required to do so.

DEPOSIT

A deposit is required equivalent to the cost of the first night's stay. A debit/credit card may be used and held as security/guarantee for the booking.

LAW

Any dispute between us will be governed by the non-exclusive law of the English Courts.



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LIABILITY

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment and this is the total extent of our liability.

NON-AVAILABILITY

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation; however if this is not possible, or is unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

PETS

We do accept pets at a charge of £10 per night – any damage caused will be charged as per our damages and breakages policy.

PRICE

The price includes accommodation, per room for the number of nights stated on your booking. Unless clearly stated on the confirmation email, all extras - such as additional meals/food, drinks etc. are subject to additional charge. The price does not include breakfast.

PAYMENT

Full payment is due on arrival. We accept the following forms of payment: Cash, Cheques (with a guarantee card), Debit Cards, Master Card, Travellers Cheques and Visa.

SMOKING & FOOD CONSUMPTION (TAKE-AWAYS)

For the benefit and comfort of all our guests, we do not allow take-away meals or smoking in any area of the house. If you smoke in the letting rooms, you will be asked to leave and the balance of your stay will become payable plus any additional cost of cleaning and ventilating prior to re-letting the room. If you do bring take-away food into your room and there is any damage to linen/duvets or pillows, you will be charged for the cleaning or replacement of these items, plus any additional cost of cleaning and ventilating prior to re-letting the room.